



13021 Arctic Circle, Santa Fe Springs, CA 90703

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<http://www.akiwa.com>

Non-Cancellable / Non-Returnable Blanket Agreement

Date: _____

Company/Customer Name: _____

Address: _____

Phone Number: _____

- Buyer agrees that any purchase order issues to Akiwa Inc. for items/parts listed below are considering as NCNR (Non-Cancellable and Non-Returnable) products and are subject to standard Akiwa, Inc. terms and condition along with the terms set forth in this agreement.
- Customer agrees that all order(s) for NCNR product(s) are firm order(s) and that:
 - 1) All “Custom-Made” and “Made-to-Order” products are considering as NCNR (“Custom-Made” and “Made-to-Order” products are designed and manufactured specifically for the customer). All “Custom-Made” and “Made-to-Order” (NCNR) products cannot be cancelled.
 - 2) Customer must provide a schedule of product(s) request dock date(s) for each order. All products will be invoiced after ship-out date(s). Customer will be required to pay the invoice according to the Terms and Conditions of Sale printed on the invoice.
 - 3) Akiwa, Inc. will make every attempt to meet the customer’s requested dock date(s). Any delay by Akiwa, Inc. in delivering product(s) that is due to factory's lead time(s) or to any cause beyond Akiwa, Inc.'s reasonable control, such as force majeure/Acts of God, shall not give rise to liability on the part of Akiwa, Inc., and shall not affect the binding character of this agreement nor Customer’s commitments.
 - 4) Akiwa, Inc. will make every effort to accommodate changes in customer’s requirements. However, once production has begun or item(s)/part(s) purchased, Akiwa, Inc. may be unable to make changes. If changes can be made, customer is responsible for any charge incurred internally.
 - 5) Akiwa, Inc. will not accept return of all “Custom-Made” and “Made-to-Order” (NCNR) products, with exception of when the product is found to be damaged or defective at time of receipt, as long as the customer notifies Akiwa, Inc. within 10 days of receipt of any such product. Product(s) may be returned for repair or replacement upon Akiwa, Inc.’s approval and in accordance with its applicable warranty.
- Products identified below or any attachments to this agreement are NCNR products.

Akiwa, Inc. Item/Part Number	Customer Item/Part Number	Remark

**** Akiwa, Inc. will not process purchase order(s) without receipt of this signed agreement.**

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their authorized representatives, effective as of the date first written above.

Akiwa, Inc.’s Representative Signature

Name (printed)

Title

Date

Customer’s Authorized Signature

Name (printed)

Title

Date